



Policy Statement

General

We provide proprietary educational materials and instruction via textbook & online platforms. No educational materials will be released until program payment is received in full. Culinary Business Institute materials consist of valuable properties, trade secrets, and copyrights, embodying substantial creative efforts and confidential information, ideas and expressions. Except as expressly allowed, no part of these materials may be reproduced or transmitted in any form whatsoever, or by any means, be it electronic, mechanical, or otherwise, including photocopying and recording, or in connection with any social information/networking storage or retrieval system, without prior written permission from Bright Valley Enterprises, LLC.

Return Policy

A request for a refund must be made within 10 days of original shipping date. Requests for a refund must be made via email to: info@culinarybusinessinstitute.com. You will be provided with an RMA number which must be written on the outside of the package. **No refund will be issued** for materials arriving without an RMA. **No refunds will be issued** for materials if the shrink wrap seal has been removed.

Refunds will be for full purchase price minus \$10 to cover initial shipping and restocking expenses. Refunds will be provided through company check, issued within one week of materials being received and deemed to qualify for a refund.

Examinations

A \$10 fee may be assessed to reset an exam, if an exam is failed and requested to be reset.

Financial Aid

Culinary Business Institute/Bright Valley Enterprises, LLC offers no tuition assistance.

Bright Valley Enterprises, LLC Privacy Policy

Bright Valley Enterprises, LLC collects and stores customer name, address, phone number and email address.

Bright Valley Enterprises, LLC never sees, touches or handles credit card information in any manner. Credit card transactions are completed through a third party – PayPal.

Bright Valley Enterprises, LLC does not share, sell or otherwise reveal any personal data collected.

Bright Valley Enterprises, LLC does not send emails to individuals in our database except for Personal Chef Training monthly progress reports (for the first 12 months which can be opted out of at any time), Personal Chef Certification verifications, or brand new culinary business training programs which are created, or have a limited time special offer associated. Otherwise, Bright Valley Enterprises, LLC will not send random or third-party emails out.

If you do receive an unexpected email from Bright Valley Enterprises, LLC (and/or Culinary Business Institute), please contact Bright Valley Enterprises, LLC **PRIOR** to opening any attachment, as we only send one attachment for a program purchase, and always as a .pdf.

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