



Culinary Business Institute Policy Statement

General

We provide proprietary educational materials and instruction.

No educational materials will be released until program payment is received in full.

Culinary Business Institute materials consist of valuable properties, trade secrets, and copyrights, embodying substantial creative efforts and confidential information, ideas and expressions. Except as expressly allowed, no part of these materials may be reproduced or transmitted in any form whatsoever, or by any means, be it electronic, mechanical, or otherwise, including photocopying and recording, or in connection with any social information/networking storage or retrieval system, without prior written permission from Bright Valley Enterprises, LLC.

Return Policy

A request for a refund must be made within 10 days of original shipping date. Requests for a refund must be made via email to: CBI-Info @brightvalleyenterprises. com. You will be provided with an RMA number which must be written on the outside of the package.

No refund will be issued for materials arriving without an RMA.

No refunds will be issued for materials if the shrink wrap seal has been broken or removed.

Refunds will be for full purchase price minus \$10 to cover initial shipping and restocking expenses.

Refunds will be provided through company check, issued within one week of materials being received and deemed to qualify for a refund.

Examinations

- Each exam will have a 60 minute time limit.
- Exam passing score is 80%.
- A \$10 fee will be assessed to reset an exam, if an exam is failed and requested to be reset.

Financial Aid

Culinary Business Institute/Bright Valley Enterprises, LLC offers no tuition assistance.

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